

Ensuring seamless policing of a Smart City with O-Insights for Milestone XProtect



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Challenge

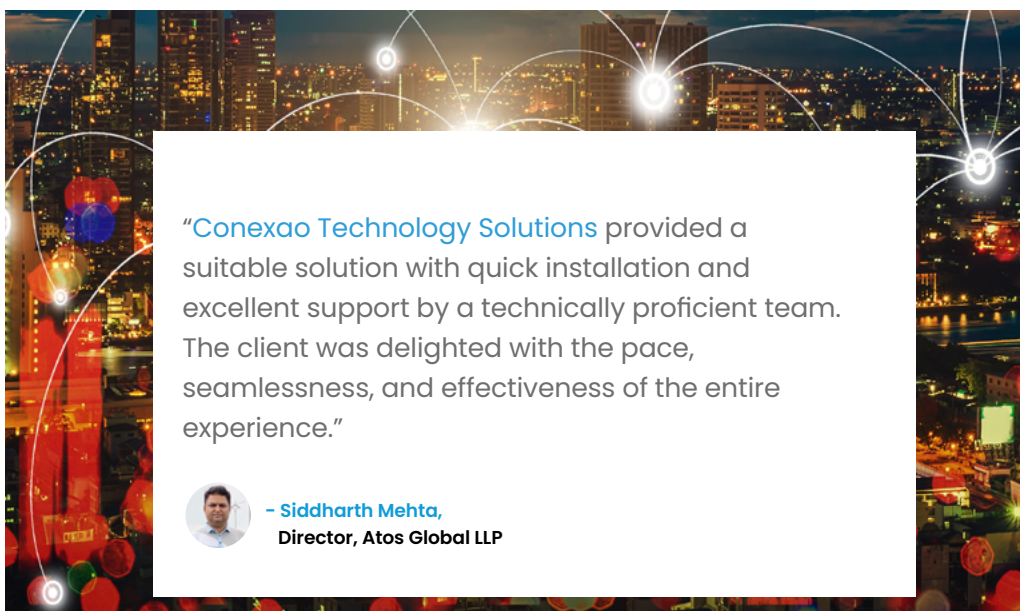
A large, reputed law enforcement agency in one of the busiest locations in India was keen on monitoring the health of its Milestone system including the camera and server status at each location. Additionally, the agency required that automated emails were to be sent out every morning mentioning the cameras that were offline each day and the duration for which it was offline. The idea was to ensure that the policing of the Smart City functioned seamlessly with vigilant automation.

Solution

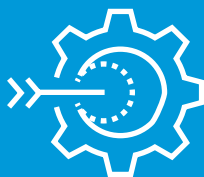
The Milestone system in this case was used to monitor key, strategic locations in the city, thereby making the uptime of the cameras extremely important. In the event of any camera going offline, it was imperative to get it back online as soon as possible. Before Atos Global LLP brought Conexao Technology Solutions into the picture, the offline count of the cameras was manually recorded and then emailed to the senior authorities. Conexao then deployed O-Insights Workspace and Reporting and ensured that the reports were automatically generated at a pre-configured time and then emailed to the pre-configured email ids.



Previously, the operators would observe the alarm manager to identify if any camera was offline. Information regarding the location of the camera/IP address would not be readily available too. Once O-Insights dashboards were installed at each location, the operators could immediately identify if any of the cameras were offline or if there were any challenges with the recording servers. If any camera was found offline, with a single click the operator could view the camera properties like its make/model/IP address etc. This ensured timely fault detection and higher system uptime.



Fast Facts



- **Project Type:** O-Insights Workspace and Reporting Solution for Milestone
- **Completion:** June 2023
- **Distributor:** Atos Global LLP
- **Key Technologies:** O-Insights Agile Workspace and Reporting
- **Camera Count:** 3000+



About Atos Global

[Atos Global](#) is founded in year 2016 by young, enterprising and experienced individuals having rich background of handling similar large corporate set up in past, coming from same domain skill set, relationships, deeper knowledge base on customers, solutions, and differentiation for associated partners. Today Atos Global provides life safety, Electronic security and IT system integrators and partners state-of-the-art solution and services from the industry's leading manufacturers of IP Video Surveillance, fire alarm, Fire Suppression, access control, entrance control, IBMS and server, storage and work station products. Atos Global LLP began serving integrators in the life safety security sector across SOUTH ASIA. Backed by a strategic plan for growth and innovation, we have expanded our footprint within India through our offices in Mumbai, Bangalore and Delhi. A firm commitment to meeting and exceeding customer expectations is the foundation for our ever-increasing customer base.

About Conexao Technology Solutions

[Conexao Technology Solutions](#) provides integrated solutions in Smart Building technologies using Software and IoT solutions that are crafted to increase efficiency and maximize productivity.

Fostered by a robust team of Automation, IT and Software experts with extensive and global experience, Conexao believes in using technology to create products for smart buildings and smart cities, such as applications for IoT and Video Systems, Energy Management, Tenant billing, Asset Management, Incident Management and others.

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O-Insights could help address
your challenges?

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